



Lakeville Parks & Recreation COVID-19 Refund Policy

Valid through March 31, 2021

Due to the current uncertainties caused by COVID-19, the Parks & Recreation Department has developed a temporary cancellation policy, which will be in effect through March 31, 2021.

Cancellations made by the City: Registration fees for a program cancelled by the Parks & Recreation Department will be fully refunded.

Cancellations made by participant: We request a minimum of 48 hours advance notice of cancellations when possible due to costs incurred for program supplies and instructor's time. Participant cancellations will be processed with no cancellation fee. Any cancellations due to illness or injury after the program start date will receive a prorated refund upon request, prorated from the date of notification.

Cancellations can be made over the phone during business hours by calling 952-985-4600. No online cancellations