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# 2022

## WEEKLY UPDATE

**TO: HONORABLE MAYOR AND CITY COUNCIL**  
**FROM: JUSTIN MILLER, CITY ADMINISTRATOR**  
**DATE: MAY 19, 2022**

**“There is no duty we so much underrate as the duty of being happy.” – Robert Louis Stevenson**

### **PUBLIC WORKS**

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#### Streets, Fleets, Constructions Services and Utilities

- Streets is performing storm sewer inspections and repairs, completing symbol painting on streets and parking lots, applying dust control calcium chloride on all gravel road sections, and installing new street signs in the sign replacement district.
- Quarterly billing took place for the first time this week using the remote collection equipment recently installed on the water towers and using the new meter reading software. As expected, utility staff still had to manually read some areas of the community not covered by collection equipment. Staff is looking at potential locations to install additional collector equipment to fill in the coverage gaps.
- Utilities staff repaired sod damage from water and sewer excavations this winter.
- Utilities staff repaired all hydrants that needed maintenance that were found during flushing.

#### Environmental Resources/Forestry

- On Friday evening staff held the Ritter After Dark Park and Rec program. The event was well attended with 38 attendees of all ages. Participants got to participate in making s'mores and learned frog, toad, and owl calls of the area while enjoying a hike at night.
- Several invasive species management sites were treated this week for garlic mustard and wild parsnip, including the East Community woodland.
- Parks Maintenance helped to install educational signage at the new Valley Lake pollinator garden at the old beach and cleaned up the protective fencing after installing the new pollinator art pieces. A student from the School of Environmental Studies worked with Parks Maintenance staff to install a Little Library in the garden that is environmentally oriented. Now we just need the plants to bloom which is likely to start in mid to late June. Check it out if you're in the area!
- PLM Lake and Land Management treated 6.26 acres of invasive curlyleaf pondweed (CLP) in Lake Marion and 3.29 acres of CLP in Orchard Lake. Treatment promotes native plant populations and helps control invasive species.

- Watercraft inspectors began aquatic invasive species inspections on Lake Marion and Orchard Lake on Minnesota Fishing Opener. Inspectors will be stationed at public boat launches weekly on Friday, Saturday, Sunday, and holidays.
- Environmental staff participated in the Minnesota Pollution Control Agency's webinar on MS4 Audits and Enforcement.

## **PARKS AND RECREATION**

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### Park Administration and Maintenance

- A pre-construction meeting was held for the Casperson Performance Stage project. Site work is expected to begin in the next 10 days, with the installation of concrete footings for the new structure to follow. Delivery of the structure building materials is tentatively scheduled for the first week of June. Staff and contractors expect to keep access open to users of the park including the restroom facility as much as possible. The project is planned to be complete in the middle of September.
- A final walk through of the 2021 King Park Irrigation project was completed by staff. The project was completed after the irrigation system was winterized which did not allow for testing. The contractor will be completing items noted in the walk through and testing.
- Fifteen seasonal staff members have started working for the Park Maintenance Dept. with additional seasonal staff starting over the next three weeks. The current seasonal team are completing mowing, general maintenance, and sanitation duties throughout the parks system.
- Staff installed three memorial benches in Aronson Park.
- Construction started on the trail replacement project. The north side of 175<sup>th</sup> Street between Highview Avenue and Ipava Avenue is the first trail segment.

### Recreation and Heritage Center

- Over the past few weeks, we have been investigating ways for adult athletics leagues to enter their waiver forms electronically. We have tested three different methods and landed on one that we feel best helps the team managers and is still relatively easy for the recreation staff to manage.
- Recreation staff helped serve and set up for the Heritage Center's volunteer luncheon.
- A volunteer recognition was held for Lakeville Area Active Adults volunteers – 90 attended. Volunteers are essential to the operation of the Heritage Center. It was nice to recognize them for their service.
- Recreation staff is hosting a spring pickleball tournament this weekend at Dodd Trail Park. So far there are 44 teams signed up. There will be a men's, women's and mixed doubles teams playing at all levels from beginner to advanced.

### Arts Center

- This weekend's performances of "Heathers the Musical" have been postponed. A new performance on May 26<sup>th</sup> has been added and the originally scheduled performances on May 27, 28 and 29 will run as scheduled. Ticket holders for the May 20-22 performance dates will receive an automatic refund.
- Work continues on the first draft of the 2022 / 2023 Playbill. The cover and interior layout is nearing completion. Editorial content for the entire series has also been sent.
- The loading dock / stage annex advertisement for bid was published this week. Sets of documents are available on Questcdn.com, Project number 8213483. A mandatory pre-bid meeting for the project is scheduled for June 1<sup>st</sup> at the Arts Center.

## COMMUNICATIONS

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- Sun Thisweek: features Lakeville Area Schools.
- We completed and distributed a press release regarding the retirement of Chief Long and the naming of the new chief, Brad Paulson. Sun Thisweek will be doing a story on Chief Long in the next two weeks. As we get closer to June 18, they will do another story on the new chief and the department.
- We have announced our new website redesign.
- The new Communications Intern, Cam Kauffman, journalism student from the University of St. Thomas, starts on Monday, May 23 for the entire summer.
- As a part of the park bond referendum, basketball court construction has started to take place. We have been messaging about projects associated with the bond.
- Media productions:
  - [Focus on Lakeville](#) (a new episode every Friday)
  - LPD [Crisis Intervention Team](#)
  - Lakeville City Council: [May 16](#)
  - Lakeville City Council [Wrap-Up](#)

### Reminders:

#### Meetings of the Council

- |                 |                 |         |
|-----------------|-----------------|---------|
| • May 23, 2022  | Work Session    | 6:30 pm |
| • June 6, 2022  | Regular Meeting | 6:30 pm |
| • June 21, 2022 | Regular Meeting | 6:30 pm |

### Informational Attachments:

- Police Department Weekly Report
- Fire Department Weekly Report
- Lakeville Liquors Weekly Report
- SPAAR April Real Estate Report
- Mental Health Dispatch Article - Minnpost



Lakeville Fire Department Update  
Monday, May 9 – Sunday, May 15  
77 Calls for Service



FIRES  
3



VEHICLE ACCIDENT  
3



MEDICAL  
44



HAZARDOUS  
CONDITIONS  
4



FIRE ALARMS  
4



GOOD INTENT  
18



FIRE PREVENTION  
0



INSPECTIONS  
41



SERVICE CALLS  
1



# May 15 – May 21, 2022 Weekly Summary

May 1-16 Sales Summary				Change in %
Heritage	\$256,403	2021	\$318,441	Down 19.5%
Galaxie	\$289,905	2021	\$301,401	Down 3.8%
Kenrick	\$203,599	2021	\$248,075	Down 17.9%
Keokuk	\$218,198	2021		
Combined	\$968,104	2021	\$867,914	Up 11.5%
May 1-16 Customer Count				Change in %
Heritage	8,914	2021	10,679	Down 16.5%
Galaxie	10,327	2021	10,522	Down 1.8%
Kenrick	7,373	2021	8,686	Down 15.1%
Keokuk	6,131	2021		
Combined	32,745	2021	29,887	Up 9.6%
May 1-16 Sales Per Transaction				Change in %
Heritage	\$28.77	2021	\$29.83	Down 3.5%
Galaxie	\$28.08	2021	\$28.65	Down 2.0%
Kenrick	\$27.63	2021	\$28.56	Down 3.2%
Keokuk	\$33.06	2021		
Combined	\$29.16	2021	\$29.05	FLAT +

### Staffing:

We are happy to announce that the Keokuk location has hired a full-time lead. Please welcome Lynne Tolvstad. Lynne will be starting her role on May 31. Lynne has a strong background in customer service and beer and liquor. Welcome Lynne!

### Upcoming Events:

**Tuesday, May 24** – Kendall Jackson has a winery representative visiting the Emporium Room from 6:30 – 8 p.m. Admission is free. All staff are encouraged to attend this fantastic educational opportunity, let Leah know if you'd like to attend!

**Sunday, June 5** – Quarter Two All Staff Meeting – **Mandatory for all staff to attend**. This meeting will be held in the Emporium Room from 9 - 10:30 a.m. All non-exempt staff will be paid for their time. The first half of our meeting will be learning about European wines.

**“Do not be afraid of your fears, they are simply there to show you what matters most to you.” – Cyndie Spiegel**

# Local Market Update – April 2022

A RESEARCH TOOL PROVIDED BY THE SAINT PAUL AREA ASSOCIATION OF REALTORS®



**- 9.8%**

Change in  
New Listings

**- 21.9%**

Change in  
Closed Sales

**+ 19.3%**

Change in  
Median Sales Price

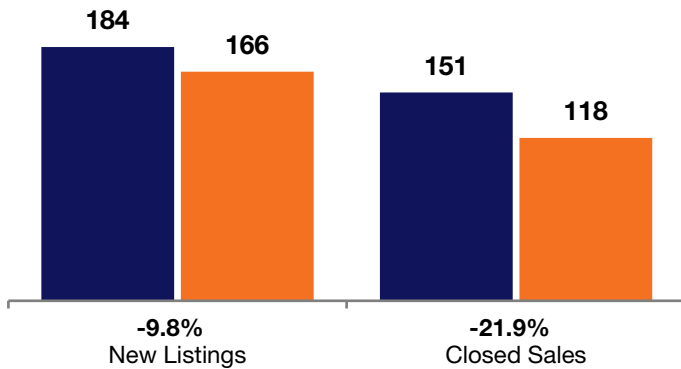
## Lakeville

	April			Year to Date		
	2021	2022	+ / -	2021	2022	+ / -
New Listings	184	166	-9.8%	666	573	-14.0%
Closed Sales	151	118	-21.9%	464	337	-27.4%
Median Sales Price*	\$440,000	\$525,000	+ 19.3%	\$430,000	\$513,180	+ 19.3%
Average Sales Price*	\$451,837	\$536,721	+ 18.8%	\$443,671	\$514,816	+ 16.0%
Price Per Square Foot*	\$175	\$198	+ 13.1%	\$172	\$195	+ 13.5%
Percent of Original List Price Received*	103.6%	103.0%	-0.6%	101.9%	102.3%	+ 0.4%
Days on Market Until Sale	22	28	+ 27.3%	35	32	-8.6%
Inventory of Homes for Sale	159	190	+ 19.5%	--	--	--
Months Supply of Inventory	1.0	1.6	+ 60.0%	--	--	--

\* Does not account for seller concessions. | Activity for one month can sometimes look extreme due to small sample size.

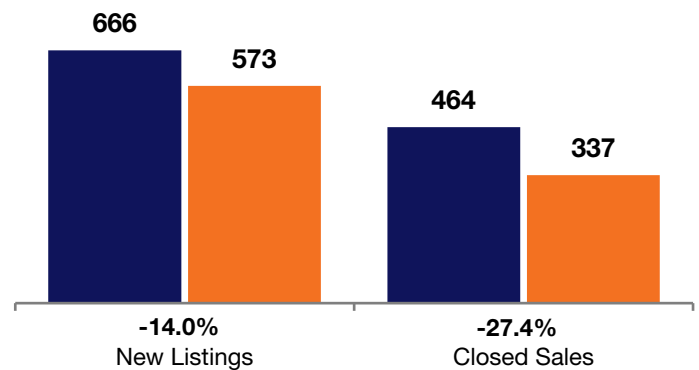
### April

■ 2021 ■ 2022



### Year to Date

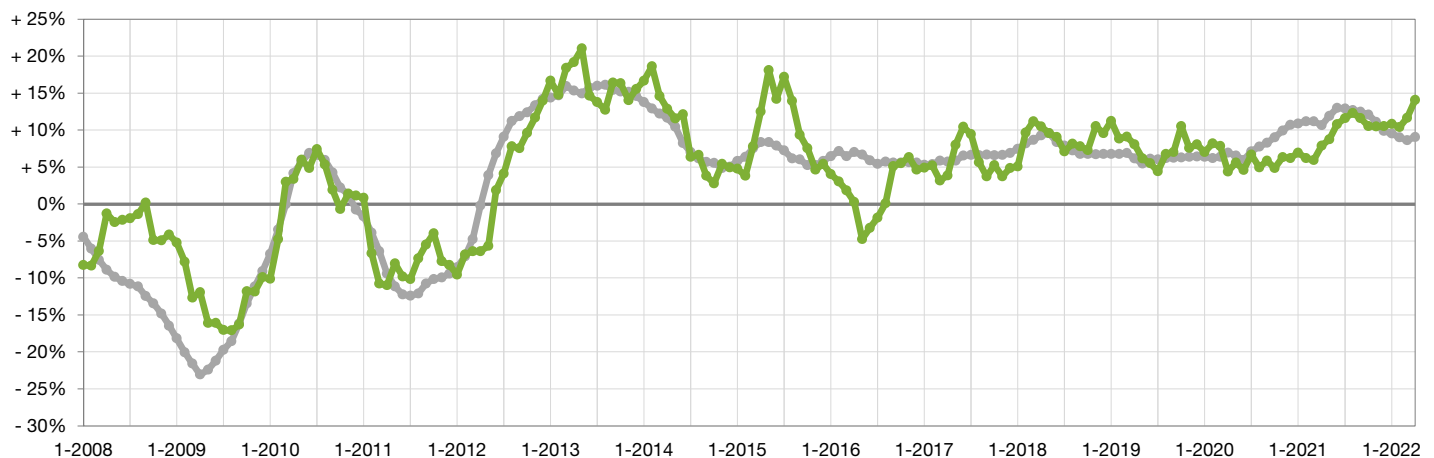
■ 2021 ■ 2022



### Change in Median Sales Price from Prior Year (6-Month Average)\*\*

16-County Twin Cities Region

Lakeville



\*\* Each dot represents the change in median sales price from the prior year using a 6-month weighted average. This means that each of the 6 months used in a dot are proportioned according to their share of sales during that period.

# ‘Anytime, anywhere, anyone’: How Dakota County has expanded its mental health crisis services — and shifted away from police involvement | MinnPost

*Andy Steiner*

Not so long ago, when a person in [Dakota County](#) called 911 for a mental health emergency, odds were high that the dispatcher would send a police officer to the scene. It was standard protocol — even if the person in crisis hadn’t broken the law, wasn’t violent or armed with a weapon. This approach changed last year, when state lawmakers enacted [Travis’ Law](#), legislation requiring 911 operators to refer calls involving mental health issues to crisis teams rather than to law enforcement.



Tom Folie

Tom Folie, executive director of the [Dakota Communications Center](#), the department that handles the county’s 911 calls, said that this change helped streamline his department’s operations while improving safety for callers and emergency responders.

“Some people really don’t want a law enforcement officer involved in their crisis,” Folie said. “When officers show up as the default it’s not ideal. When there is no crime, no threat of violence, no weapon, they are not the right response.”

In the past, Folie explained, “Very occasionally,” his operators would “send callers directly to the [mental health] crisis unit,” but it wasn’t standard procedure. Travis’ Law requires dispatchers to assess each call and consider other options — a change he thinks is a long time coming.

“It really just meant getting people used to it,” Folie said. “For forever and a day we’d been sending law enforcement to these kinds of calls. But it wasn’t always the best choice. Now we’re honing in on what the criteria are for handing calls off to the crisis unit.” This extra step, he added, is “absolutely is a good idea. As a former law enforcement officer, I often wondered, ‘Why am I at this call? Is law enforcement

the best response?”



Emily Schug

This major shift in 911 operations is one example of how Dakota County is expanding the way it supports the mental health of its residents, said Emily Schug, Dakota County social services deputy director. Over the last several years, the county has seen [a rise in requests](#) for mental health and substance use disorder assistance, and Schug and her team, with the support of the county board, are expanding their service offerings, using national [best practice frameworks](#) as their guide.

“We recognized that our response to mental health needs or substance use disorder needs requires a full continuum of health care response systemwide,” Schug said. To do this, she continued, Dakota County is looking at mental health from a more holistic perspective. “We aim to design a full array of culturally responsive services that meet people where they are at: Anytime, anywhere, anyone.”

With this goal in mind, Schug explained, Dakota County leaders are working in close partnership with public service systems including police, EMS, fire and 911; as well as with mental health providers; health care systems; community partners; justice system partners and people with diverse lived experiences. This approach focuses on bringing everyone together to tackle the issue — because mental health and addiction impact everyone.

“We are grateful for the support and collaboration — with all stakeholders, at all levels — as we work toward shared goals for safe, healthy communities,” Schug said. This collaborative approach has helped to strengthen Dakota County’s response to the national mental health crisis, she believes: “We are all learning together, and from each other, every day.”

### **Support for change**

Expanding mental health and addiction service options in Dakota County requires expanding the number of county workers focused on the issue. In 2021 the county board gave Schug’s department, enough funding, using state and federal sources, to nearly double its workforce, adding nine FTE employees to its crisis support team.



“Mental health and substance use issues affect all of us across all different areas,” Schug said. “Having that recognition from elected officials and policymakers is really important to this work.”

As project director for the East Metro Crisis Alliance, Roger Meyer runs monthly “Provider Connect” meetings for local workers focused on mental health crisis issues, including frontline crisis team managers, police departments and community providers like People Incorporated. “We share updates and trends and concerns,” he explained.

In recent years, Meyer said, “More and more people from Dakota County have been coming to these meetings,” where they learned about local resources that are available for people experiencing a mental health or addiction crisis. The increased presence of Dakota County staff at these meetings is emblematic of their commitment to tackling the issues head on, Meyer said.



Roger Meyer

“Dakota County is making amazing investments in mental health and substance use crisis intervention. They are making investments and adding mental health and substance use crisis services. That is way more than other counties are doing and it is happening way faster.”

The commitment to this change is evident in the county’s recent hiring practices, Meyer added.

“Their mental health crisis team has doubled. That is not happening anywhere else that I’ve heard of.”

With added staff comes the ability to expand the way all workers at the county view mental health and addiction treatment, Schug said. With more social workers on board, the county has been able to expand its follow-up for residents who have recently received crisis services, letting them know about support programs and other services that are available to aid their recovery. County staff learn about these services through programs like Meyers’ monthly Provider Connect meeting.

“After a crisis situation, we now have people who can follow up — either a social worker or a trained community response officer — to make sure that people have access and information about long-term service and supports,” Schug said.

Schug added that it is her goal that the county's expanded commitment to the mental health of its residents will eventually grow into something she calls a "no wrong door" approach. This means developing, she explained, a well-trained workforce across all county offices, where, "someone in crisis can call any entry point and that call can lead to an effective response."

### **'The right people going to the right calls'**

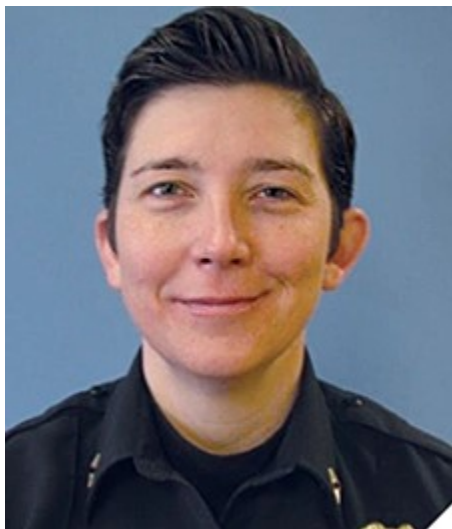
In the East Metro suburb of Mendota Heights, Dakota County's expansion of mental health supports is felt every day in the city's small Police Department.

Kelly McCarthy, Mendota Heights chief of police, was part of a group of police chiefs who have asked for financial support for increased crisis response. While Dakota County was responsive to her requests, McCarthy said the process, "like anything in government, had a long timeline."

Then, when Travis' Law went into effect, things started to change.

"We were all moving at the pace we were comfortable with, which, to be quite honest, is a snail's pace," she said, with a laugh. "The community was not OK with that. They worked to get Travis' Law passed, which really upped the timeline."

Before 911 operators began routing most mental health and addiction-related calls to the county's crisis response team, McCarthy said officers in her 18-person department often felt out of place and ill-prepared when responding to a call about a person in mental health crisis. And sometimes, she said, when officers showed up, it was clear they were not welcome.



Mendota Heights Police Chief Kelly McCarthy

One example happened about a year ago. "Someone was in mental health crisis," McCarthy recalled. "Their family called 911 and said, 'We do not want police. We just need help transporting them to a facility.'"

At the time, McCarthy explained, Dakota County did not have the resources to send a crisis unit. "Here we have people saying, 'Please don't send the cops,' but it was the only tool we had at the time. Thank goodness our officer was able to de-escalate the situation and it went well, but it could've been really bad."

It's not that officers don't want to help people in mental health crisis, McCarthy said: "We get called and we respond in tandem with the crisis team." But, she said, "We want the right people going to the right calls. We are trained in de-escalation. But there are people who do this kind of thing as their career. They are going to be better at it than we are."

Sending a trained professional to help in a mental health crisis is more impactful than sending a police officer, McCarthy believes. It is not only safer for all involved, it is more of a long-term fix.

"If you have a leaky pipe you want a plumber, not someone who just knows how to stop the leak."

These adjustments to the way 911 operators handle calls isn't requiring Dakota County residents to change their behavior, Schug said: "Historically people have reached out to 911 for a whole variety of things."

Instead, she explained that the system is reorganizing itself to better respond to callers' needs. "The system historically hasn't been resourced in a way that we can deploy the right type of mental health resources that people with mental illness or substance use disorder need in a crisis."

The county board's investment in boosting staffing levels makes that possible, she said.

"Our public safety officers do a great job. They have gone through crisis intervention training, but they also recognize that there is value in having people with specialized mental health training who can better handle these cases than they can. This is what this program is designed to do."



# Lakeville Police Department Update

Sunday, May 08 – Saturday, May 14, 2022

## 871 Calls for Services



165 TRAFFIC STOPS



43 SUSPICIOUS ACTIVITY



3 DOMESTICS



35 AUTO ACCIDENTS



10 THEFTS



8 CRISIS MENTAL HEALTH  
18 WELFARE CHECKS



31 ALARM BURGLAR  
3 FIRE ALARM



9 FRAUD



31 ANIMAL CALLS



0 BURGLARY



48 MEDICALS



2 VANDALISM/DAMAGE  
PROPERTY



2 DRUG ACTIVIITY



8 CHILD PROTECTION



24 DISTURBANCES



2 DRUNKENNESS



5 MISSING PERSON



2 SHOPLIFTING



## Lakeville Police Department Update Sunday, May 08 – Saturday, May 14, 2022

### Weekly Review

Please note, if you have reviewed our Calls for Services, you'll see the Weekly Review doesn't include a comprehensive list of calls to which LPD responded. Incidents included here are based on severity, impact on public safety or other factors.

- Vandalism/Property Damage was reported to a piece of equipment at a 9XXX 187<sup>th</sup> Street West construction site.
- Officers responded to a Domestic call and arrested an 18-year-old female for 5<sup>th</sup> Degree Domestic Assault.
- Responding to a Driving Complaint, Patrol located the suspect vehicle at 17XXX Juneberry Court and the 23-year-old female driver showed signs of impairment. She failed SFST's and tested a .24 BAC. She was arrested for 3<sup>rd</sup> Degree DWI.
- A Hit and Run Traffic Accident was reported at 16XXX Pilot Knob Road.
- Theft from Vehicle was reported at 16XXX Havelock Way. A purse had been left in the unlocked vehicle overnight. Credit cards were used to withdraw \$1,200.00.
- Vandalism/Property Damage was reported at Antler's Park.
- Another Theft from Vehicle was reported from a 16XXX Havelock Way address. In this case, a laptop and air pods were taken from an unlocked vehicle.
- Fraud Activity was reported by a victim who was scammed out of \$19k in cash. The victim received numerous calls from a male(s) claiming to be a Federal Trade Commissioner. The victim was convinced if the cash wasn't sent, charges would be filed against the family.
- A 33-year-old female was arrested for Domestic Assault.
- Responding to a Domestic Assault call, a KOPS alert was issued for a 63-year-old male who had fled the residence before arrival. He was ultimately arrested in Washington County.
- Officers responded to a single vehicle Traffic Accident at 170<sup>th</sup> Street West and Enfield Way. The 19-year-old male driver was intoxicated and lost control of the vehicle, at a high rate of speed, after a wheel fell off. After testing a .17 BAC, he was booked for 3<sup>rd</sup> Degree DWI.

- Theft of an air conditioning unit was reported from 17XXX Kenyon Avenue.
- Theft of a bicycle was reported at 17XXX Kenrick Avenue.
- Fraud Activity was reported after a victim wired \$30k to “Amazon”. The victim had received a call from “Amazon” about a fraud. Another family member was present and located a phone number online for “Amazon”. The customer service representative they reached provided details to wire the money. It wasn’t until after the money was wired, they realized they had been scammed.
- Officers responded to a Theft in Progress at 17XXX Kenwood Trail. A 32-year-old female was stopped leaving the store with unpaid merchandise and admitted to the theft. She had an outstanding Warrant in Scott County and was jailed along with receiving a theft citation.
- During a routine Traffic Stop, for Speeding, the 32-year-old male driver and 22-year-old male passenger were found to have outstanding warrants. They were both transported to jail.
- Theft from Vehicle was reported at 16XXX Kenrick Avenue.
- Patrol responded to a Hit and Run Traffic Accident at Kenwood Trail and Icenic Way. The victim was able to obtain the suspect’s license plate number before the driver fled and the suspect was cited for a host of charges.
- Officers were dispatched to a Traffic Accident at Kenwood Trail and 192<sup>nd</sup> Street West. The accident involved several vehicles, with multiple injuries reported. It’s believed the at-fault driver attempted an unsafe U-turn, causing a multichain reaction collision. The crash shut down the SB lanes of CR50 for a period of time.
- Theft was reported after two roommates had a fight. The next morning, one roommate woke to find his wallet missing and several unauthorized charges on his credit card. The other roommate was suspected. Upon interview, the 51-year-old male admitted to using the credit cards and was jailed on Theft charges.
- During a Traffic Stop, at Pilot Knob Road and Dodd Boulevard, the 51-year-old female driver showed signs of intoxication. She failed SFST’s and tested a .16 BAC. She was booked on 3<sup>rd</sup> Degree DWI charges.
- A 42-year-old male was arrested for Domestic Assault.