



2022

WEEKLY UPDATE

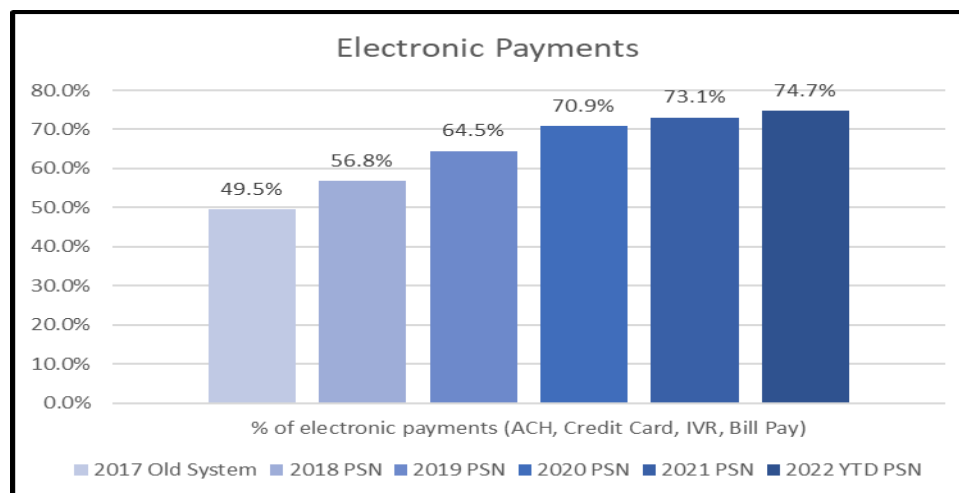
TO: HONORABLE MAYOR AND CITY COUNCIL
FROM: JUSTIN MILLER, CITY ADMINISTRATOR
DATE: MAY 13, 2022

“Nothing gives one person so much advantage over another as to remain always cool and unruffled under all circumstances.” – Thomas Jefferson

FINANCE

Utility Billing – We currently have 22,837 utility customers (residential, commercial, industrial, and institutional). An update on the number of customers opting for electronic services:

- Customers opting for e-bills has steadily increased from 5.8% (old system) of total customers to 29.7% or 6,776 (2022 YTD).
- We have 6,579 (2022 YTD) customers registered for automatic payments compared to 2,760 (old system).
- Staff processes about 90,000 payments per year. The percentage of total electronic payments (ACH, credit card, IVR, bill pay) processed has increased from 49.5% (old system) to 74.7% (2022 YTD).



Our success is based on the dedicated efforts of Pam Scott & Sarah Johnson, UB Technicians, who work closely with our customers to assist them with the process and can alleviate customer frustrations that come with implementing new technology. Without their commitment to provide excellent customer service this would not have been possible. Thank you, Pam & Sarah!

PUBLIC WORKS

Improvement Project

- CenterPoint Energy will start installing gas main along 165th Street from Ipava Ave. to Kentucky Ave. starting Monday March 16th. 165th Street east bound traffic will be detoured to County Road 46 for the duration of the gas main installation work and west bound traffic will not change. The gas main installation work along 165th Street is anticipated to take seven weeks to complete.

Streets, Fleets, Constructions Services and Utilities

- Streets is performing inspections on storm sewer and drain tile maintenance requests.
- Streets is working with contractors to complete line striping on our collector roadways and boulevard and median mowing along major roadways throughout the City.
- Streets is applying gravel on all gravel road sections where it is needed.
- Streets is installing new street signs in the sign replacement district.
- Fleet completed change over on major equipment from snow removal to mowing operations.
- Fleet continues repairs and maintenance needs for all departments as needed.
- Utilities staff coordinated watermain work near 179th St and Cedar Ave for the Dodd Blvd realignment. The watermain work was done now to prevent the CMF tower from being offline during the summer months when water demand is high.
- Utilities staff coordinated the repair of a water service leak on Jaguar Path.
- Spring hydrant flushing was substantially complete on Thursday. Private hydrants will be flushed in the coming weeks.

Environmental Resources/Forestry

- Environmental Resources was awarded \$43,000 from the Metropolitan Council's Water Efficiency Grant to continue the Urban Water Conservation (Irrigation Audit) program through a partnership with the Vermillion River Watershed Joint Powers Organization. The success of the program, which was the first of its kind beginning in 2018, has resulted in the neighboring cities of Rosemount and Apple Valley to adopt similar HOA irrigation audit programs. Staff are working with the Communications Department to advertise the 2022 program with the goal of auditing 6-8 high irrigation water using HOAs each year for the next 2-3 years.
- The seeding of the recent forested woodland at Ritter Farm Park was completed on Tuesday by RES for the Great River Greening Grant.
- Environmental Resources staff with the help of the Forestry Tech distributed all but four of the 84 rain barrels and 72 compost bins at the distribution event on Wednesday evening and Thursday morning.
- Lake sampling was conducted on Kingsley, Lee, Valley and East Lakes for the first time for 2022.
- Shade Tree Epidemic Pest update: The city's contractor, Rainbow Treecare mailed approximately 19,000 postcards to residents for EAB injection this week and staff worked with them to also send a customized post card to businesses for the first time this year.
- Friedges is planning to start their tree planting contract Friday. Trees are scheduled to be planted in two roundabouts to replace trees damaged by vehicle collisions (Holyoke/CR 50 & 185th/CR 50) as well as replacements in parks for ash removed as part of the city's structured ash removals (Ipava

Greenway, Kensington, Village Creek, Orchard Lake Parks) and screening replacements at East Community Park.

- Seven young trees were transplanted from Ipava Ave in advance of CenterPoint Energy's project to Steve Michaud Park (4 trees) and Well #13 (3 trees). Staff negotiated for the work to be reimbursed by CenterPoint
- Forestry staff and AmeriCorps staff interviewed and offered the first position to an individual to fill one of two ForestryCorps positions awarded to Lakeville. The positions are anticipated to start at the end of August 2022.

PARKS AND RECREATION

Park Administration and Maintenance

- Administrative staff continued to work with the architect and consultants on the Antlers Park project design.
- Staff installed two art/play pieces near the pollinator garden at Valley Lake which were paid for by the Lakeville Lions. Kids can climb on a ladybug or caterpillar which will also be an enjoyable visual addition for all who visit the park and garden area.
- Benches, picnic tables, a grill and bike rack were installed at Cedar Crossing Park by staff. The contractor is scheduled to complete punch list items including grading, erosion control and seeding at the site next week.
- New bench pads were installed for memorial benches at Aronson Park. The benches are being installed near the Veterans Memorial and Field 1.
- The 2022 trail fog sealing project started this week. The contractor will be sealing trails in the northwest quadrant of the city with the goal to complete the project by the end of next week weather permitting.
- The men's restroom at Antlers Park was vandalized. Three urinals were damaged beyond repair and the facility was graffitied the following day. Staff are sourcing replacement urinals and removed the graffiti.

Recreation and Heritage Center

- Our first year of pickleball leagues began this week. We have a men's and women's league that start this week. Additionally, we have a Spring Pickleball Tourney taking place on May 22.
- Several Active Adults outdoor activities started this week. Participation is as follows: Biking – 56, Motorcycling – 17, Walking – 26, Bocce Ball – 39. Great participation and people can continue to join throughout the spring and summer.

Arts Center

- Expressions Community Theater held their auditions for their upcoming production of [Birthday Club](#), which will open in July.
- Editorial content has been submitted for the draft of the 2022/2023 Performing Arts Guide. This next season offers an expanded series of concerts and community theater productions. We are excited to share the next series, which will officially be announced in June.
- An art jury met this week to review the RFQ submissions for the new Commissioned Art Bench project. The LAAC Advisory Board reviewed those results and have selected finalists to move into the design phase of the project.

- This week's classes included Art Journaling, Kids Watercolor, two private art classes, and six adult instructional pottery classes.

COMMUNICATIONS

- Sun Thisweek: features emerald ash borer, Cultivate a Sense of Community taskforce focus groups and staff updates.
- Communications attended the regional Midwest 3CMA conference, which included representatives from Meta (Instagram, FB), and Des Moines and Ames PD talking about crisis communications and mental health, and first amendment issues.
- There are still a few more spots available for the listening sessions for the taskforce mentioned above. To register: <https://www.signupgenius.com/go/5080d4da4a72ba5fc1-envision>.
- Media productions:
 - [Focus on Lakeville](#) (a new episode every Friday)
 - Planning Commission: [May 5](#)

Reminders:

Meetings of the Council

- | | | |
|----------------|-----------------|---------|
| • May 16, 2022 | Regular Meeting | 6:30 pm |
| • May 23, 2022 | Work Session | 6:30 pm |
| • June 6, 2022 | Work Session | 6:30 pm |

Informational Attachments:

- Police Department Weekly Report
- Fire Department Weekly Report
- Lakeville Liquors Weekly Report



Lakeville Police Department Update

Sunday, May 1 – May 7, 2022

866 Calls for Services



198 TRAFFIC STOPS



38 SUSPICIOUS ACTIVITY



2 DOMESTICS



26 AUTO ACCIDENTS



8 THEFTS



5 CRISIS MENTAL HEALTH
16 WELFARE CHECKS
1 SUICIDE THREAT/ATTEMPT/DEATH



25 ALARM BURGLAR
6 FIRE ALARM



9 FRAUD



30 ANIMAL CALLS



0 BURGLARY



49 MEDICALS



8 VANDALISM/DAMAGE
PROPERTY



3 DRUG ACTIVIITY



2 CHILD PROTECTION



17 DISTURBANCES



3 DRUNKENNESS



2 MISSING PERSON



0 SHOPLIFTING



Lakeville Police Department Update Sunday, May 1 – Saturday May 7, 2022

Weekly Review

Please note, if you have reviewed our Calls for Services, you'll see the Weekly Review doesn't include a comprehensive list of calls to which LPD responded. Incidents included here are based on severity, impact on public safety or other factors.

- Theft from Vehicle was reported from 16XXX Kenrick Avenue. The victim believes the theft occurred when she left her vehicle unattended, and unlocked, to go into the business for a short spell. Her credit card and several hundred dollars in cash was stolen out of her purse.
- Vandalism/Property Damage was reported at 16XXX Kenyon Avenue after an unknown suspect(s) drilled a screw/bolt into the bottom of a vehicle, resulting in a gas leak.
- A two-vehicle Traffic Accident occurred at Pilot Knob Road and 160th Street West, resulting in a 21-year-old female being arrested for an HRO violation. The 19-year-old male driver was cited for several driving violations.
- Theft was reported from a construction site at 8XXX 180th Street West.
- Fraud Activity was reported at 17XXX Dodd Boulevard. A clerk was asked, by someone thought to be an employee, to transfer \$1k onto a company card.
- An air conditioning unit was reported stolen at 20XXX Icenic Trail.
- Officers were dispatched to 17XXX Euclid Avenue on a Suspicious Activity call. The reporting party observed a vehicle pull up multiple times in front of the residence. At one point, one of the occupants exited the vehicle and checked the door handle. Officers were able to locate the vehicle in question. After identifying the occupants, who denied the allegations, one 34-year-old female was arrested for GM warrants and transported to jail.
- Officers assisted the Drug Task Force on a Warrant at 10XXX 205th Court West. One suspect was inside and attempted to flee out the back door before being detained.
- Patrol and LFD were dispatched to 179th Street West and Flagstaff Avenue for a car fire. The engine compartment was fully engulfed when officers arrived. LFD successfully extinguished the fire and the vehicle was towed. Fortunately, no one was injured.
- Vandalism was reported at Wayside Park after it appeared a vehicle hit a sign and a tree and damaged the turf.
- Theft from Vehicle was reported from 17XXX Judicial Road. A wallet was stolen from an unlocked vehicle. Cash, an ID and multiple financial cards were stolen.
- Patrol responded to a 911 call. The caller didn't provide an address and didn't answer on call back. Officers had a small ping radius and made contact at a neighbor's house on Ethelton Avenue. While there, they heard two gunshots come from the home next door. With the help of South Metro SWAT, a perimeter was established. After lengthy negotiations, a 29-year-old male surrendered. Several guns, including an AR-style rifle were recovered. The male was jailed on multiple charges.



Lakeville Fire Department Update
Monday, May 2 – Sunday, May 8
48 Calls for Service



FIRES
2



VEHICLE ACCIDENT
3



MEDICAL
31



HAZARDOUS
CONDITIONS
3



FIRE ALARMS
4



GOOD INTENT
3



FIRE PREVENTION
1



INSPECTIONS
18



SERVICE CALLS
2



May 8 – May 14, 2022 Weekly Summary

May 1-9 Sales Summary					2021%
Heritage	\$134,971	2021	\$186,751	Down 27.7%	
Galaxie	\$155,617	2021	\$173,545	Down 10.3%	
Kenrick	\$108,647	2021	\$141,678	Down 23.3%	
Keokuk	\$124,860	2021			
Combined	\$524,095	2021	\$501,973	Up 4.4%	
May 1-9 Customer Count					
Heritage	4,753	2021	6,095	Down 22.0%	
Galaxie	5,626	2021	5,962	Down 5.6%	
Kenrick	3,955	2021	4,966	Down 20.3%	
Keokuk	3,306	2021			
Combined	17,640	2021	17,023	Down 3.6%	
May 1-9 Sales Per Transaction					2021%
Heritage	\$28.42	2021	\$30.66	Down 7.3%	
Galaxie	\$27.68	2021	\$29.11	Down 4.9%	
Kenrick	\$27.48	2021	\$28.56	Down 3.8%	
Keokuk	\$33.06	2021			
Combined	\$28.95	2021	\$29.49	Down 1.8%	

Sales numbers and customer counts are starting the month off strong. Keep up the great work, continue to welcome each customer and make them feel valued.

Upcoming Events:

Wednesday, May 19 – Brew Club tasting in the Emporium Room. We will have two sessions, one from 5:30 - 7 p.m. and one from 7:30 - 9 p.m. Please let Leah know if any employees would like to attend. These tastings are a great educational opportunity.

Sunday, June 5 – Quarter Two All Staff Meeting – **Mandatory for all staff to attend**. This meeting will be held in the Emporium Room from 9 - 10:30 a.m. All non-exempt staff will be paid for their time. The first half of our meeting will be learning about European wines.

“Creativity is intelligence having fun.” – Albert Einstein

Product Breakout:

Lakeville
Liquors
Since 1934



Lakeville Liquors x Buffalo Trace Single Barrel

Buffalo Trace Kentucky Straight Bourbon whiskey is distilled, aged and bottled at the most award-winning distillery in the world. Made from the finest corn, rye and barley malt, this whiskey ages in new oak barrels for years in century old warehouses until the peak of maturity. The taste is rich and complex with hints of vanilla, toffee and candied fruit. The smooth finish lingers on the palate. This is a limited and allocated bottle offering available only at Lakeville Liquors.

750 ml

Truly Pineapple Mango Vodka

Beach day in a bottle? Yep!

Whatever you call it, Truly Pineapple Mango flavor is the magic that happens when triple-distilled vodka meets one of Truly Hard Seltzer's most fun tropical flavors. Dig those toes in the sand and drink up! Additional flavors available: Truly Wild Berry Vodka. 750 ml



House Wine Strawberry Lemonade Spritzer

Luscious and nuanced, this surprising wine spritzer from House Wine glitters with fresh and sweet flavors of strawberry and lemon. Packed in a can, this warm-weather winner can be enjoyed without the commitment of a full bottle. 375 ml can